

# Comprehensive Training Approach Closes the Gap between Field Installation & Product Failures

With 24/7 access to the latest training content, complete with learning path approach and certification database for users, the BIW Learning Center is transforming the training experience and maximizing performance from high technology products.

## Key Features

- How-to Videos with Skills Development & Product-Focused Content - Our extensive library of training videos include Technique Videos that emphasize method and skills, and Product Videos which enhance familiarity with specific product assembly processes.
- Questionnaires – A series of online questions test user knowledge before self-practice and Supervisor certification on the system.
- Certifications – Certificate programs and validity tracking in the Learning Center ensures technicians are thoroughly trained before initiating field installations on their own.
- Alerts and Reporting – To help Supervisors better manage their teams’ learning and expiring certifications.

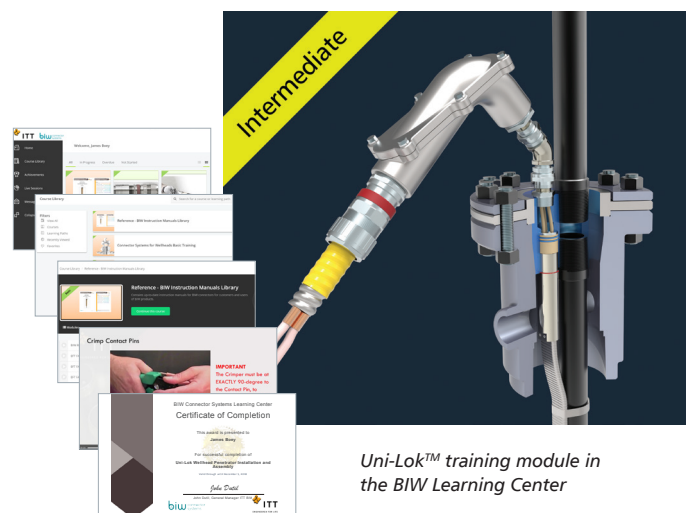
## Key Benefits

- Ease of Use and Access - All content including the latest videos and instruction manuals are available anytime, anywhere. On your desktop or tablet PC.
- Simplified Learning Path - Customers start their training with only two basic-level courses and advance to any of the 10 different product-specific modules.
- Personalization and Flexibility - We work with Field Service Managers to customize training modules assigned to teams based on products and specific cables used in their locations.

## The Framework

Methods	Reference	Assessment
Practice	Instruction Manuals	Skill Validation
Study	Online Training	Online Quiz

*BIW Learning Center: Reinforcing our training philosophy with a common sense framework*



*Uni-Lok™ training module in the BIW Learning Center*

## Enroll now!

The BIW Learning Center is a complimentary service for current BIW customers. There are two easy ways to get started:

- **Register Online** – Visit [www.ittbiw.com](http://www.ittbiw.com) and go to the “BIW Learning Center” header to complete & submit a brief online registration form.
- **Enroll by Phone** – By contacting your Regional Sales Representative

# Master Product Assembly & Installation Techniques with the BIW Learning Center

One of the first eTraining solutions of its kind for the upstream oil & gas market, the BIW Learning Center offers current customers a complimentary, content-rich learning platform to help close the gap between new product installation and failures in the field.

## BIW Learning Center Courses (1)

### Basic Training

- Connector Systems for Wellheads Basic Training
- BIW Learning Center Quick Start Guide

### Product Training

- HEL Field Attachable Connector Assembly for Metal-Lok / HEZF Products
- HEZF Packer Penetrator Installation and Assembly
- 5000-psi E-Zee Feed Wellhead Penetrator Installation and Assembly
- E-Zee Feed Wellhead Penetrator Installation and Assembly
- EFT Field Attachable Surface Connector Assembly
- BIW Rubber Molded Field Attachable Connector Assembly
- MLS Field Attachable Connector Assembly for Metal-Lok Slimline Products
- Metal-Lok Ultra Field Attachable Connector Assembly
- Cable Breakout Field Attachable Assembly for BIW Tri-Lok Products
- Tri-Lok Wellhead Penetrator Installation and Assembly
- Uni-Lok Wellhead Penetrator Installation and Assembly
- Presta GS Field Attachable Splice Assembly

## BIW Learning Center Courses (2)

### Advanced Techniques Training

- Cable Lead Forming Technique for Connector Assembly
- MCHL Cable Gland Prep Technique for Tri-Lok/ Uni-Lok Surface Connectors
- Redress Seal Element Technique for BIW Surface Connectors
- General Cable Preparation Technique for Connector Assembly
- Contact Pins Crimping Technique for Connector Assembly
- Flat-to-Round Cable Prep Technique for Connector Assembly
- Flat-to-Round Cable Armoring Technique for Connector Assembly
- Outer-Tubing Stripping Technique for BIW Steel Encapsulated Cables
- PEEK Insulation Stripping Technique for BIW Steel Encapsulated Cables
- MCHL Cable Stripping and Prep Technique for BIW Surface Connectors

## Why ITT

ITT is a diversified leading manufacturer of highly engineered critical components and customized technology solutions for the energy, transportation and industrial markets. Building on its heritage of innovation, ITT partners with its customers to deliver enduring solutions to the key industries that underpin our modern way of life. ITT is headquartered in White Plains, N.Y., with employees in more than 35 countries and sales in approximately 125 countries.

## About BIW Connector Systems

BIW Connector Systems supplies the upstream oil and gas market with the widest range of electrical feedthru products, offering more than 3,000 available active part numbers. BIW Connector Systems has set the standard for quality, reliability and ease of installation. BIW Connector Systems has a strong culture of forward-looking innovation. With a foundation of quality engineering and focus on reliability, BIW Connector Systems' legacy of continuous improvement drives the development of its products. These systems help deliver power to the submersible pumps in wells on frozen tundras and in sun-bleached deserts, keeping workers and environments safe and global economies running 24-hours a day.

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